

Pillarstone Privacy Statement

Last Updated: June 28, 2023

Please read carefully.

This privacy statement addresses how Pillarstone Capital REIT and its related parties may collect, use and disclose information from and about our website users. At Pillarstone we are committed to the protection and security of the information provided to us by all who use our website. Our goal is for you to enjoy using the online services that we offer for your convenience. Our privacy statement discloses what you will want to know about our privacy practice and how your personal information is collected and used. Your use of our website serves as your acceptance of the terms described in this privacy statement.

Information We Collect

The information we collect helps us provide you with information about Pillarstone Capital's products and/or services that you have expressed interest in or other information that we think might be of interest to you, and to provide us with insights about our current and prospective customers, tenants and/or residents, and employees.

Some of the reasons your personal information, such as your name, company name, address, phone number, and email, is requested include but not limited to the following:

- To provide services requested by you, including processing lease applications, background checks or other necessary screenings;
- To process your rent or other payments via ACH, credit card or debit card;
- To share information and promotional messages of interest with you;
- To enhance our website and service offerings.

We do not collect any personal information unless you voluntarily provide it. However, providing less information may impact and limit the usability and features of our site. As part of the provision of these services, we may receive or collect certain information about account transactions for use in payment transaction processing.

As is the case when you visit most websites, to administer our site, your visit automatically triggers the logging of certain anonymous information about your computer system, such as the type of browser you use, the server name and your "IP" (Internet Protocol) address. This anonymous information does not contain any personally identifiable information about you. Information collected may be used to improve service to you through the website, as well as to troubleshoot issues that may arise with the website.

Links to Third Party Sites

We may engage third parties to conduct transactional business application processing, debt collection, payment, and other operations services and/or other third-party vendors, such as Microsoft or Google, for analytical purposes, or other third-party vendors' widgets and plugins for site optimization purposes.

This Site may contain links to other sites, including but not limited to The U.S. Securities and Exchange Commission, Insperity or Yardi, that are not owned or controlled by us. You will move away from this website when accessing third-party websites, which will have their own privacy policies. This Privacy Statement does not cover any information that you disclose to such websites or that they may collect. We are not responsible for the privacy practices of other websites and cannot guarantee the security of any of your information collected by those websites and we encourage you to review their specific privacy policies.

Personal Information of Minors

Our website is not directed to minors under the age of 16 and we do not knowingly collect personal information from minors. We may collect personal information of minors, provided by parents or guardians, in connection with the application and rental of a unit, or the provision of property management services. We do not sell the Personal Information of minors.

Changes to this Privacy Statement

We may change the terms of this Privacy Statement at any time without notice to you. By using this website, or providing information to us, you acknowledge your awareness of the terms of this Privacy Statement. Your access of this website serves as your agreement to any changed or additional terms of this Privacy Statement. Any updates, changes or amendments to our Privacy Statement to address new privacy requirements or changes to our website or business practices will be provided in this document within our website.

Security

We take reasonable steps to protect your personal information from loss, misuse and unauthorized access, disclosure, alteration, and destruction. Only employees who need the information to perform a specific job (for example, property and leasing managers, customer service or certain members of the accounting team) are granted access to personally identifiable information. The computers/servers in which we store personally identifiable information are kept in a secure environment.

Your Access to and Control Over Information

If you have any questions about our privacy statement, our website practices or your dealings with our website, you may contact us at information@pillarstone-capital.org.

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